SERVICE BULLETIN

AUTOMATIC TRANSMISSION ELECTRICAL COMPONENTS

265

October 23, 1961

TO ALL ROOTES GROUP DEALERS

HILLMAN and SINGER AUTOMATIC TRANSMISSION

This advice supersedes and replaces any previous advice to all authorized Rootes Group Dealers with regard to the dispatching of the Smiths manufactured components for the automatic transmission as fitted to Hillman and Singer models.

Effective November 1st, we are pleased to advise that Smiths' representatives in the United States, namely Nisonger Corporation, having depot locations at both:

125 MAIN STREET
NEW ROCHELLE, NEW YORK and

5220 WEST JEFFERSON BLVD. LOS ANGELES, CALIFORNIA

will be responsible for the servicing of these electrical components and hence it is recommended that when replacement of items of Smiths manufacture, whether this be under Warranty cover or for exchange repairs, the removed units be dispatched directly to the appropriate Nisonger depot together with the Rootes Warranty Claim which should be initiated for your labor reimbursement.

When a fault is confined to any one of the following Smiths components, these are to be serviced only by replacing the unit concerned and under no circumstance should the lead seals or seal adjusting screws be interfered with.

Governor Unit Control Unit Selector Switch Unit Governor Flexible Drive

Coupling Stator Unit Coupling Rotor Unit Gearshift Solenoid Unit Wiring Harness Parts

These units should be returned to the Nisonger organization, properly tagged with the following information indicated on the appropriate tag:

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- 1. Make of Vehicle
- 2. Chassis Number.
- 3. Model
- 4. Delivery Date.
- 5. Owner's Name.
- Mileage covered.
- 7. Full details of complaint.
- 8. Serial and Code Number of faulty unit removed.
- 9. Test Set readings against all Stations showing a fail indication on the dial.

It is important when parts are being returned to Nisonger that adequate protective measures against transportation be taken by you so the Smiths representative can properly identify the fault from the quality control standpoint which would include possible revisions in future production to insure against subsequent failures.

Attached is a schedule of suggested repair list prices for the various components under the exchange scheme subject, of course, to your normal discount.

Your full cooperation in this matter is respectfully requested.

Kindly bring the foregoing to the attention of all concerned.

ROOTES MOTORS INCORPORATED

FJMcG:SO encl.

Manager

Wholesale / Parts & Service Depts.