

GENERAL DATA

No. 64-8

July, 1964

TO: ALL ROOTES GROUP DEALERS
MODEL: ALL MODELS
SUBJECT: WARRANTY TAGS

For some time past, it has been difficult to process warranty claims due to failure of the warranty department to trace parts allegedly returned to the Wholesale Service Department.

Enclosed are a number of warranty parts tags which should be fully completed with all information, and attached to all parts subject to warranty. The dealer operating procedure manual refers to this on page 9 paragraph 40.

Parts held for representatives inspection at dealer premises should be tagged on completion of warranty work.

All further supplies of tags can be ordered for this office by phone or letter.

ROOTES MOTORS INCORPORATED

K. Langridge,
General Service Manager

KL/jlk