

November, 1963

TO: ALL ROOTES DEALERS
 SUBJECT: OWNERS SERVICE VOUCHER BOOKS
 MODELS: ALL LIGHT RANGE

As our normal servicing periods have been increased to the 3000 mile range, a new service booklet has been produced which will shortly be issued with new cars. It will be noted that this service voucher book is the normal booklet issued in England except for one change. The 500 mile and 1000 mile free service coupon should be combined and carried out by the dealer anywhere between 500 and 1000 miles. A sticker is affixed to the book pointing out that on cars exported to North America, both these services are carried out together. The selling dealer is responsible for carrying out this service free of charge, to the customer, being responsible for materials used. See page 17, Dealer procedure manual.

All other services noted in the booklet are the customers responsibility, and this should be explained in full on retail delivery of the car. It will be noticed that there are four seasonal service vouchers in the booklet which can be used in conjunction with the "specials" usually advertised by individual dealerships.

For dealer guidance herewith the normal labor allowances for each scheduled inspection which will allow standardized charges to be made to individual customers.

Vehicles operating on 3000 mile service intervals

500 mile	1000 "	combined free service	FREE OF CHARGE COST OF LUBRICANTS ONLY TO CUSTOMER
3000 "		2 hours	
6000 "		4 "	
9000 "		2 "	
12000 "		4 "	
15000 "		2 "	
18000 "		4 "	
21000 "		2 "	
24000 "		4 "	

The Spring and Fall (Autumn) vouchers may be used in conjunction with the above schedules in which case the amount of work and therefore the labor times will vary.

With the introduction of the Sunbeam Imp an alternative book will be issued as the Imp is subject to 5000 mile service.

ROOTES MOTORS INCORPORATED



K. LANGRIDGE

GENERAL SERVICE MANAGER