

September 1963

TO: ALL ROOTES DEALERS

SUBJECT: FIRST FREE SERVICE INSPECTION
ALL MODELS

There appears to be some misunderstanding regarding the honoring of free service inspections performed on cars bought in the overseas delivery plan and shipped to the U.S.A.

When delivered in Europe a service voucher book is supplied with the car and contains two free inspection vouchers, one for 600 miles (1800 KMS) and 1200 miles (2000 KMS). Both these coupons, if checked, are equivalent to the 1,000 mile free service offered in the U.S.A.

In the event of any dealer finding it necessary to honor one of these free coupons on a car purchased in Europe only one free service should be carried out - both free service coupons should be removed from the owner's book and returned to the wholesale - service office for reimbursement, if the servicing dealer is not the selling dealer.

In the event of the first free service voucher having been honoured, on no account should the second free service also be honoured when the car is in the U.S.A.

The customer should be asked to forward to the wholesale service office the European voucher book for replacement with the U.S.A. equivalent. This will ensure the requisite car obtaining the benefits of the warranty.

ROOTES MOTORS INCORPORATED


K. LANGRIDGE
GENERAL SERVICE MANAGER